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A. Summary		2019-2020				2020-2021				2021-2022				2022-2023				2023-2024				2024-2025				2025-2026				2026-2027				2027-2028				2028-2029				2029-2030				2030-2031				2031-2032				2032-2033				2033-2034				2034-2035				2035-2036				2036-2037				2037-2038				2038-2039				2039-2040				2040-2041				2041-2042				2042-2043				2043-2044				2044-2045				2045-2046				2046-2047				2047-2048				2048-2049				2049-2050				2050-2051				2051-2052				2052-2053				2053-2054				2054-2055				2055-2056				2056-2057				2057-2058				2058-2059				2059-2060				2060-2061				2061-2062				2062-2063				2063-2064				2064-2065				2065-2066				2066-2067				2067-2068				2068-2069				2069-2070				2070-2071				2071-2072				2072-2073				2073-2074				2074-2075				2075-2076				2076-2077				2077-2078				2078-2079				2079-2080				2080-2081				2081-2082				2082-2083				2083-2084				2084-2085				2085-2086				2086-2087				2087-2088				2088-2089				2089-2090				2090-2091				2091-2092				2092-2093				2093-2094				2094-2095				2095-2096				2096-2097				2097-2098				2098-2099				2099-2100				2100-2101				2101-2102				2102-2103				2103-2104				2104-2105				2105-2106				2106-2107				2107-2108				2108-2109				2109-2110				2110-2111				2111-2112				2112-2113				2113-2114				2114-2115				2115-2116				2116-2117				2117-2118				2118-2119				2119-2120				2120-2121				2121-2122				2122-2123				2123-2124				2124-2125				2125-2126				2126-2127				2127-2128				2128-2129				2129-2130				2130-2131				2131-2132				2132-2133				2133-2134				2134-2135				2135-2136				2136-2137				2137-2138				2138-2139				2139-2140				2140-2141				2141-2142				2142-2143				2143-2144				2144-2145				2145-2146				2146-2147				2147-2148				2148-2149				2149-2150				2150-2151				2151-2152				2152-2153				2153-2154				2154-2155				2155-2156				2156-2157				2157-2158				2158-2159				2159-2160				2160-2161				2161-2162				2162-2163				2163-2164				2164-2165				2165-2166				2166-2167				2167-2168				2168-2169				2169-2170				2170-2171				2171-2172				2172-2173				2173-2174				2174-2175				2175-2176				2176-2177				2177-2178				2178-2179				2179-2180				2180-2181				2181-2182				2182-2183				2183-2184				2184-2185				2185-2186				2186-2187				2187-2188				2188-2189				2189-2190				2190-2191				2191-2192				2192-2193				2193-2194				2194-2195				2195-2196				2196-2197				2197-2198				2198-2199				2199-2200				2200-2201				2201-2202				2202-2203				2203-2204				2204-2205				2205-2206				2206-2207				2207-2208				2208-2209				2209-2210				2210-2211				2211-2212				2212-2213				2213-2214				2214-2215				2215-2216				2216-2217				2217-2218				2218-2219				2219-2220				2220-2221				2221-2222				2222-2223				2223-2224				2224-2225				2225-2226				2226-2227				2227-2228				2228-2229				2229-2230				2230-2231				2231-2232				2232-2233				2233-2234				2234-2235				2235-2236				2236-2237				2237-2238				2238-2239				2239-2240				2240-2241				2241-2242				2242-2243				2243-2244				2244-2245				2245-2246				2246-2247				2247-2248				2248-2249				2249-2250				2250-2251				2251-2252				2252-2253				2253-2254				2254-2255				2255-2256				2256-2257				2257-2258				2258-2259				2259-2260				2260-2261				2261-2262				2262-2263				2263-2264				2264-2265				2265-2266				2266-2267				2267-2268				2268-2269				2269-2270				2270-2271				2271-2272				2272-2273				2273-2274				2274-2275				2275-2276		
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A. 2014				B. 2015				C. 2016				D. 2017				E. 2018				F. 2019				G. 2020				H. 2021				I. 2022				J. 2023				K. 2024				L. 2025				M. 2026				N. 2027				O. 2028				P. 2029				Q. 2030				R. 2031				S. 2032				T. 2033				U. 2034				V. 2035				W. 2036				X. 2037				Y. 2038				Z. 2039				AA. 2040				AB. 2041				AC. 2042				AD. 2043				AE. 2044				AF. 2045				AG. 2046				AH. 2047				AI. 2048				AJ. 2049				AK. 2050				AL. 2051				AM. 2052				AN. 2053				AO. 2054				AP. 2055				AQ. 2056				AR. 2057				AS. 2058				AT. 2059				AU. 2060				AV. 2061				AW. 2062				AX. 2063				AY. 2064				AZ. 2065				BA. 2066				BB. 2067				BC. 2068				BD. 2069				BE. 2070				BF. 2071				BG. 2072				BH. 2073				BI. 2074				BJ. 2075				BK. 2076				BL. 2077				BM. 2078				BN. 2079				BO. 2080				BP. 2081				BQ. 2082				BR. 2083				BS. 2084				BT. 2085				BU. 2086				BV. 2087				BW. 2088				BX. 2089				BY. 2090				BZ. 2091				CA. 2092				CB. 2093				CC. 2094				CD. 2095				CE. 2096				CF. 2097				CG. 2098				CH. 2099				CI. 2100				CJ. 2101				CK. 2102				CL. 2103				CM. 2104				CN. 2105				CO. 2106				CP. 2107				CQ. 2108				CR. 2109				CS. 2110				CT. 2111				CU. 2112				CV. 2113				CW. 2114				CX. 2115				CY. 2116				CZ. 2117				DA. 2118				DB. 2119				DC. 2120				DD. 2121				DE. 2122				DF. 2123				DG. 2124				DH. 2125				DI. 2126				DJ. 2127				DK. 2128				DL. 2129				DM. 2130				DN. 2131				DO. 2132				DP. 2133				DQ. 2134				DR. 2135				DS. 2136				DT. 2137				DU. 2138				DV. 2139				DW. 2140				DX. 2141				DY. 2142				DZ. 2143				EA. 2144				EB. 2145				EC. 2146				ED. 2147				EE. 2148				EF. 2149				EG. 2150				EH. 2151				EI. 2152				EJ. 2153				EK. 2154				EL. 2155				EM. 2156				EN. 2157				EO. 2158				EP. 2159				EQ. 2160				ER. 2161				ES. 2162				ET. 2163				EU. 2164				EV. 2165				EW. 2166				EX. 2167				EY. 2168				EZ. 2169				FA. 2170				FB. 2171				FC. 2172				FD. 2173				FE. 2174				FF. 2175				FG. 2176				FH. 2177				FI. 2178				FJ. 2179				FK. 2180				FL. 2181				FM. 2182				FN. 2183				FO. 2184				FP. 2185				FQ. 2186				FR. 2187				FS. 2188				FT. 2189				FU. 2190				FV. 2191				FW. 2192				FX. 2193				FY. 2194				FZ. 2195				GA. 2196				GB. 2197				GC. 2198				GD. 2199				GE. 2200				GF. 2201				GG. 2202				GH. 2203				GI. 2204				GJ. 2205				GK. 2206				GL. 2207				GM. 2208				GN. 2209				GO. 2210				GP. 2211				GQ. 2212				GR. 2213				GS. 2214				GT. 2215				GU. 2216				GV. 2217				GW. 2218				GX. 2219				GY. 2220				GZ. 2221				HA. 2222				HB. 2223				HC. 2224				HD. 2225				HE. 2226				HF. 2227				HG. 2228				HH. 2229				HI. 2230				HJ. 2231				HK. 2232				HL. 2233				HM. 2234				HN. 2235				HO. 2236				HP. 2237				HQ. 2238				HR. 2239				HS. 2240				HT. 2241				HU. 2242				HV. 2243				HW. 2244				HX. 2245				HY. 2246				HZ. 2247				IA. 2248				IB. 2249				IC. 2250				ID. 2251				IE. 2252				IF. 2253				IG. 2254				IH. 2255				II. 2256				IJ. 2257				IK. 2258				IL. 2259				IM. 2260				IN. 2261				IO. 2262				IP. 2263				IQ. 2264				IR. 2265				IS. 2266				IT. 2267				IU. 2268				IV. 2269				IW. 2270				IX. 2271				IY. 2272				IZ. 2273				JA. 2274				JB. 2275				JC. 2276				JD. 2277				JE. 2278				JF. 2279				JG. 2280				JH. 2281			
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A. Performance Indicators		B. Financial Performance												C. Operational Efficiency												D. Customer Satisfaction												E. Innovation & Growth											
		Revenue				Profit				Costs				Productivity				Quality				Delivery				Compliance				Customer Feedback				Employee Engagement				Market Share											
Indicator	Target	Actual	Variance	Comment	Actual	Target	Variance	Comment	Actual	Target	Variance	Comment	Actual	Target	Variance	Comment	Actual	Target	Variance	Comment	Actual	Target	Variance	Comment	Actual	Target	Variance	Comment	Actual	Target	Variance	Comment	Actual	Target	Variance	Comment	Actual	Target	Variance	Comment									
Revenue Growth		10%	12%	2%	Exceeded	15%	15%	0%	On Track	8%	8%	0%	On Track	5%	5%	0%	On Track	3%	3%	0%	On Track	2%	2%	0%	On Track	1%	1%	0%	On Track	0%	0%	0%	On Track	0%	0%	0%	On Track	0%	0%	0%	On Track								
Profit Margin		25%	28%	3%	Improved	22%	22%	0%	On Track	18%	18%	0%	On Track	15%	15%	0%	On Track	12%	12%	0%	On Track	10%	10%	0%	On Track	8%	8%	0%	On Track	6%	6%	0%	On Track	4%	4%	0%	On Track	2%	2%	0%	On Track								
Cost Reduction		5%	7%	2%	Exceeded	3%	3%	0%	On Track	2%	2%	0%	On Track	1%	1%	0%	On Track	0%	0%	0%	On Track	0%	0%	0%	On Track	0%	0%	0%	On Track	0%	0%	0%	On Track	0%	0%	0%	On Track	0%	0%	0%	On Track								
Productivity		120%	115%	-5%	Below Target	110%	110%	0%	On Track	105%	105%	0%	On Track	100%	100%	0%	On Track	95%	95%	0%	On Track	90%	90%	0%	On Track	85%	85%	0%	On Track	80%	80%	0%	On Track	75%	75%	0%	On Track	70%	70%	0%	On Track								
Quality Score		95%	98%	3%	Improved	92%	92%	0%	On Track	88%	88%	0%	On Track	85%	85%	0%	On Track	82%	82%	0%	On Track	78%	78%	0%	On Track	75%	75%	0%	On Track	72%	72%	0%	On Track	68%	68%	0%	On Track	65%	65%	0%	On Track								
Delivery Time		24h	22h	-2h	Improved	26h	26h	0%	On Track	28h	28h	0%	On Track	30h	30h	0%	On Track	32h	32h	0%	On Track	34h	34h	0%	On Track	36h	36h	0%	On Track	38h	38h	0%	On Track	40h	40h	0%	On Track	42h	42h	0%	On Track								
Compliance Rate		100%	100%	0%	On Track	98%	98%	0%	On Track	95%	95%	0%	On Track	92%	92%	0%	On Track	88%	88%	0%	On Track	85%	85%	0%	On Track	82%	82%	0%	On Track	78%	78%	0%	On Track	75%	75%	0%	On Track	72%	72%	0%	On Track								
Customer Satisfaction		4.5	4.8	0.3	Improved	4.2	4.2	0%	On Track	4.0	4.0	0%	On Track	3.8	3.8	0%	On Track	3.5	3.5	0%	On Track	3.2	3.2	0%	On Track	3.0	3.0	0%	On Track	2.8	2.8	0%	On Track	2.5	2.5	0%	On Track	2.2	2.2	0%	On Track								
Employee Engagement		85%	88%	3%	Improved	82%	82%	0%	On Track	78%	78%	0%	On Track	75%	75%	0%	On Track	72%	72%	0%	On Track	68%	68%	0%	On Track	65%	65%	0%	On Track	62%	62%	0%	On Track	58%	58%	0%	On Track	55%	55%	0%	On Track								
Market Share		15%	18%	3%	Improved	12%	12%	0%	On Track	10%	10%	0%	On Track	8%	8%	0%	On Track	6%	6%	0%	On Track	4%	4%	0%	On Track	3%	3%	0%	On Track	2%	2%	0%	On Track	1%	1%	0%	On Track	0%	0%	0%	On Track								

A. Social mobility			B. Gender equality			C. Environmental protection			D. Digital economy			E. Sustainable development			F. Global governance			G. Human rights			H. International law			I. Global health			J. Global security			K. Global culture			L. Global education			M. Global science			N. Global innovation			O. Global environment			P. Global energy			Q. Global infrastructure			R. Global transport			S. Global communication			T. Global media			U. Global information			V. Global technology			W. Global industry			X. Global services			Y. Global finance			Z. Global trade			AA. Global investment			AB. Global development			AC. Global growth			AD. Global progress			AE. Global success			AF. Global achievement			AG. Global impact			AH. Global contribution			AI. Global legacy			AJ. Global heritage			AK. Global tradition			AL. Global culture			AM. Global arts			AN. Global literature			AO. Global music			AP. Global film			AQ. Global television			AR. Global radio			AS. Global internet			AT. Global mobile			AU. Global computing			AV. Global software			AW. Global hardware			AX. Global electronics			AY. Global telecommunications			AZ. Global information technology			BA. Global science			BB. Global research			BC. Global innovation			BD. Global development			BE. Global progress			BF. Global success			BG. Global achievement			BH. Global impact			BI. Global contribution			BJ. Global legacy			BK. Global heritage			BL. Global tradition			BM. Global culture			BN. Global arts			BO. Global literature			BP. Global music			BQ. Global film			BR. Global television			BS. Global radio			BT. Global internet			BU. Global mobile			BV. Global computing			BV. Global software			BW. Global hardware			BX. Global electronics			BY. Global telecommunications			BZ. Global information technology			CA. Global science			CB. Global research			CC. Global innovation			CD. Global development			CE. Global progress			CF. Global success			CG. Global achievement			CH. Global impact			CI. Global contribution			CJ. Global legacy			CK. Global heritage			CL. Global tradition			CM. Global culture			CN. Global arts			CO. Global literature			CP. Global music			CQ. Global film			CR. Global television			CS. Global radio			CT. Global internet			CU. Global mobile			CV. Global computing			CV. Global software			CW. Global hardware			CX. Global electronics			CY. Global telecommunications			CZ. Global information technology			DA. Global science			DB. Global research			DC. Global innovation			DD. Global development			DE. Global progress			DF. Global success			DG. Global achievement			DH. Global impact			DI. Global contribution			DJ. Global legacy			DK. Global heritage			DL. Global tradition			DM. Global culture			DN. Global arts			DO. Global literature			DP. Global music			DQ. Global film			DR. Global television			DS. Global radio			DT. Global internet			DU. Global mobile			DV. Global computing			DV. Global software			DW. Global hardware			DX. Global electronics			DY. Global telecommunications			DZ. Global information technology			EA. Global science			EB. Global research			EC. Global innovation			ED. Global development			EE. Global progress			EF. Global success			EG. Global achievement			EH. Global impact			EI. Global contribution			EJ. Global legacy			EK. Global heritage			EL. Global tradition			EM. Global culture			EN. Global arts			EO. Global literature			EP. Global music			EQ. Global film			ER. Global television			ES. Global radio			ET. Global internet			EU. Global mobile			EV. Global computing			EV. Global software			EW. Global hardware			EX. Global electronics			EY. Global telecommunications			EZ. Global information technology			FA. Global science			FB. Global research			FC. Global innovation			FD. Global development			FE. Global progress			FF. Global success			FG. Global achievement			FH. Global impact			FI. Global contribution			FJ. Global legacy			FK. Global heritage			FL. Global tradition			FM. Global culture			FN. Global arts			FO. Global literature			FP. Global music			FQ. Global film			FR. Global television			FS. Global radio			FT. Global internet			FU. Global mobile			FV. Global computing			FV. Global software			FW. Global hardware			FX. Global electronics			FY. Global telecommunications			FZ. Global information technology			GA. Global science			GB. Global research			GC. Global innovation			GD. Global development			GE. Global progress			GF. Global success			GG. Global achievement			GH. Global impact			GI. Global contribution			GJ. Global legacy			GK. Global heritage			GL. Global tradition			GM. Global culture			GN. Global arts			GO. Global literature			GP. Global music			GQ. Global film			GR. Global television			GS. Global radio			GT. Global internet			GU. Global mobile			GV. Global computing			GV. Global software			GW. Global hardware			GX. Global electronics			GY. Global telecommunications			GZ. Global information technology			HA. Global science			HB. Global research			HC. Global innovation			HD. Global development			HE. Global progress			HF. Global success			HG. Global achievement			HH. Global impact			HI. Global contribution			HJ. Global legacy			HK. Global heritage			HL. Global tradition			HM. Global culture			HN. Global arts			HO. Global literature			HP. Global music			HQ. Global film			HR. Global television			HS. Global radio			HT. Global internet			HU. Global mobile			HV. Global computing			HV. Global software			HW. Global hardware			HX. Global electronics			HY. Global telecommunications			HZ. Global information technology			IA. Global science			IB. Global research			IC. Global innovation			ID. Global development			IE. Global progress			IF. Global success			IG. Global achievement			IH. Global impact			II. Global contribution			IJ. Global legacy			IK. Global heritage			IL. Global tradition			IM. Global culture			IN. Global arts			IO. Global literature			IP. Global music			IQ. Global film			IR. Global television			IS. Global radio			IT. Global internet			IU. Global mobile			IV. Global computing			IV. Global software			IW. Global hardware			IX. Global electronics			IY. Global telecommunications			IZ. Global information technology			JA. Global science			JB. Global research			JC. Global innovation			JD. Global development			JE. Global progress			JF. Global success			JG. Global achievement			JH. Global impact			JI. Global contribution			JJ. Global legacy			JK. Global heritage			JL. Global tradition			JM. Global culture			JN. Global arts			JO. Global literature			JP. Global music			JQ. Global film			JR. Global television			JS. Global radio			JT. Global internet			JU. Global mobile			JV. Global computing			JV. Global software			JW. Global hardware			JX. Global electronics			JY. Global telecommunications			JZ. Global information technology			KA. Global science			KB. Global research			KC. Global innovation			KD. Global development			KE. Global progress			KF. Global success			KG. Global achievement			KH. Global impact			KI. Global contribution			KJ. Global legacy			KK. Global heritage			KL. Global tradition			KM. Global culture			KN. Global arts			KO. Global literature			KP. Global music			KQ. Global film			KR. Global television			KS. Global radio			KT. Global internet			KU. Global mobile			KV. Global computing			KV. Global software			KW. Global hardware			KX. Global electronics			KY. Global telecommunications			KZ. Global information technology			LA. Global science			LB. Global research			LC. Global innovation			LD. Global development			LE. Global progress			LF. Global success			LG. Global achievement			LH. Global impact			LI. Global contribution			LJ. Global legacy			LK. Global heritage			LL. Global tradition			LM. Global culture			LN. Global arts			LO. Global literature			LP. Global music			LQ. Global film			LR. Global television			LS. Global radio			LT. Global internet			LU. Global mobile			LV. Global computing			LV. Global software			LW. Global hardware			LX. Global electronics			LY. Global telecommunications			LZ. Global information technology			MA. Global science			MB. Global research			MC. Global innovation
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Date		13. November										14. November										15. November										16. November										17. November										18. November										19. November										20. November										21. November										22. November										23. November										24. November										25. November										26. November										27. November										28. November										29. November										30. November										31. November										32. November										33. November										34. November										35. November										36. November										37. November										38. November										39. November										40. November										41. November										42. November										43. November										44. November										45. November										46. November										47. November										48. November										49. November										50. November										51. November										52. November										53. November										54. November										55. November										56. November										57. November										58. November										59. November										60. November										61. November										62. November										63. November										64. November										65. November										66. November										67. November										68. November										69. November										70. November										71. November										72. November										73. November										74. November										75. November										76. November										77. November										78. November										79. November										80. November										81. November										82. November										83. November										84. November										85. November										86. November										87. November										88. November										89. November										90. November										91. November										92. November										93. November										94. November										95. November										96. November										97. November										98. November										99. November										100. November										101. November										102. November										103. November										104. November										105. November										106. November										107. November										108. November										109. November										110. November										111. November										112. November										113. November										114. November										115. November										116. November										117. November										118. November										119. November										120. November										121. November										122. November										123. November										124. November										125. November										126. November										127. November										128. November										129. November										130. November										131. November										132. November										133. November										134. November										135. November										136. November										137. November										138. November										139. November										140. November										141. November										142. November										143. November										144. November										145. November										146. November										147. November			
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